

COVID 19 Prevention:

In the following you will find a small list of our extensive hygiene and protection action for our guests and employees.

- **Hand hygiene:** We would like to remind every guest to clean their hands at the disinfection station / at the entrance.
- **Limitation of access and distance regulation:** Distance zones have been marked and guests and employees are urged to keep the minimum distance of 1,5 meters.
- **Contact with guests:** A protective screen is installed at all receptions for the safety of guests and hotel staff.
- We make sure that there are not more people in front of the reception than specified. If necessary (in case of too many arriving guests in the lobby / reception), the registration form can also be filled in at your hotel room.
- Pens or other writing objects are disinfected / cleaned after each use before they are passed on to the next guest. When passing or taking the room key to or from our guests it is always disinfected.
- **Obligatory mask:** We ask all guests to always wear a mouth-to-nose covering in the public area (e.g. at the reception, in the stairwell, on the way to the breakfast room).
- Signs with all orders are shown in all important areas.
- If possible, the front doors remain open (for better ventilation).
- Employees wear a mouth-to-nose covering throughout the public area.
- **Disinfection in public areas:** The disinfection / soap dispenser is checked and cleaned according to the time schedule.
- **Room cleaning:** All our guest rooms are cleaned thoroughly after each departure according to a predetermined checklist and important contact areas are specially disinfected.
- We offer a **breakfast buffet:** It is most important that always before using the buffet, guests **disinfect** their hands at the disinfection dispenser provided and always **wear mouth-nose protection** when **using the buffet**.
- We work with set breakfast times so that there is always enough space and time for each individual guest. These times will be checked personally when you arrive.
- You can ask our hotel staff about our detailed prevention-activities at any time.
Only together we can manage this challenge!